



Medical Necessity Clinical Criteria

Zing Health Uses Nationally Recognized, evidence-based criteria

January 1, 2026

To support medical necessity determinations, Zing Health uses nationally recognized, evidence-based criteria. Zing Health uses the following medical review criteria for medical necessity decisions:

- National Coverage Determination (NCD) or other Medicare guidance
 - a. Medicare Policy Benefit Manual
 - b. Medicare Managed Care Manual
 - c. Medicare Claims Processing Manual
 - d. Medicare Learning Network (MLN Matters Articles)
- Local Coverage Determination (LCD) and Local Policy Articles (A/B MAC & DME MAC)
- Clinical Policy Bulletins (if applicable)
- Milliman Care Guidelines (MCG)
- Other specialty criteria as needed

Members and providers may request a copy of the criteria utilized to make a medical necessity determination by calling 1-866-946-4458 Monday through Friday, 8 a.m.-5 p.m. or faxing a request to: 844-946-4458